

# **Network ADMINSTRATOR**

#### **SYLLABUS**

## 1.0 Network Fundamentals (20%)

- 1.1 Explain the role and function of network components
  - Routers, Layer 2 and Layer 3 switches, Next-generation firewalls and IPS, Access points,
    Controllers (Cisco DNA Center and WLC), Endpoints, Servers, PoE
- 1.2 Describe characteristics of network topology architectures
  - Two-tier, Three-tier, Spine-leaf, WAN, Small office/home office (SOHO), On-premise and cloud
- 1.3 Compare physical interface and cabling types
  - Single-mode fiber, multimode fiber, copper, Connections (Ethernet shared media and point-to-point)
- 1.4 Identify interface and cable issues (collisions, errors, mismatch duplex, and/or speed)
- 1.5 Compare TCP to UDP
- 1.6 Configure and verify IPv4 addressing and subnetting
- 1.7 Describe the need for private IPv4 addressing
- 1.8 Configure and verify IPv6 addressing and prefix
- 1.9 Describe IPv6 address types
  - Unicast (global, unique local, and link local), Anycast, Multicast, Modified EUI 64
- 1.10 Verify IP parameters for Client OS (Windows, Mac OS, Linux)
- 1.11 Describe wireless principles
  - Nonoverlapping Wi-Fi channels, SSID, RF, Encryption
- 1.12 Explain virtualization fundamentals (server virtualization, containers, and VRFs)
- 1.13 Describe switching concepts
- 1.14 MAC learning and aging
- 1.15 Frame switching
- 1.16 Frame flooding
- 1.17 MAC address table

# 2.0 Network Access (20%)

- 2.1 Configure and verify VLANs (normal range) spanning multiple switches
  - Access ports (data and voice), Default VLAN, InterVLAN connectivity
- 2.2 Configure and verify interswitch connectivity
  - Trunk ports, 802.1Q, Native VLAN
- 2.3 Configure and verify Layer 2 discovery protocols (Cisco Discovery Protocol and LLDP)
- 2.4 Configure and verify (Layer 2/Layer 3) EtherChannel (LACP)
- 2.5 Describe the need for and basic operations of Rapid PVST+ Spanning Tree Protocol and

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#### identify basic operations

- Root port, root bridge (primary/secondary), and other port names, Port states (forwarding/blocking), PortFast benefits
- 2.6 Compare Cisco Wireless Architectures and AP modes
- 2.7 Describe physical infrastructure connections of WLAN components (AP,WLC, access/trunk ports, and LAG)
- 2.8 Describe AP and WLC management access connections (Telnet, SSH, HTTP, HTTPS, console, and TACACS+/RADIUS)
- 2.9 Configure the components of a wireless LAN access for client connectivity using GUI only such as WLAN creation, security settings, QoS profiles, and advanced WLAN settings

## 3.0 IP Connectivity (25%)

- 3.1 Interpret the components of routing table
  - Routing protocol code, Prefix, Network mask, Next hop, Administrative distance, Metric, Gateway of last resort
- 3.2 Determine how a router makes a forwarding decision by default
  - Longest match, Administrative distance, Routing protocol metric
- 3.3 Configure and verify IPv4 and IPv6 static routing
  - Default route, Network route, Host route, Floating static
- 3.4 Configure and verify single area OSPFv2

Neighbor adjacencies, Point-to-point, Broadcast (DR/BDR selection), Router ID

3.5 Describe the purpose of first hop redundancy protocol

### 4.0 IP Services (10%)

- 4.1 Configure and verify inside source NAT using static and pools
- 4.2 Configure and verify NTP operating in a client and server mode
- 4.3 Explain the role of DHCP and DNS within the network
- 4.4 Explain the function of SNMP in network operations
- 4.5 Describe the use of syslog features including facilities and levels
- 4.6 Configure and verify DHCP client and relay
- 4.7 Explain the forwarding per-hop behavior (PHB) for QoS such as classification, marking, queuing, congestion, policing, shaping
- 4.8 Configure network devices for remote access using SSH
- 4.9 Describe the capabilities and function of TFTP/FTP in the network

# 5.0 Security Fundamentals (15%)

- 5.1 Define key security concepts (threats, vulnerabilities, exploits, and mitigation techniques)
- 5.2 Describe security program elements (user awareness, training, and physical access control)
- 5.3 Configure device access control using local passwords
- 5.4 Describe security password policies elements, such as management, complexity, and password alternatives (multifactor authentication, certificates, and biometrics)
- 5.5. Describe remote access and site-to-site VPNs
- 5.6 Configure and verify access control lists
- 5.7 Configure Layer 2 security features (DHCP snooping, dynamic ARP inspection, and port security)

- 5.8 Differentiate authentication, authorization, and accounting concepts
- 5.9 Describe wireless security protocols (WPA, WPA2, and WPA3)
- 5.10 Configure WLAN using WPA2 PSK using the GUI

### 6.0 Automation and Programmability (10%)

- 6.1 Explain how automation impacts network management
- 6.2 Compare traditional networks with controller-based networking
- 6.3 Describe controller-based and software defined architectures (overlay, underlay, and fabric)
  - Separation of control plane and data plane, North-bound and south-bound APIs
- 6.4 Compare traditional campus device management with Cisco DNA Center enabled device management
- 6.5 Describe characteristics of REST-based APIs (CRUD, HTTP verbs, and data encoding)
- 6.6 Recognize the capabilities of configuration management mechanisms Puppet, Chef, and Ansible
- 6.7 Interpret JSON encoded data

